

# vtech®

Innovation Beyond Technology™



## User's manual

[www.vtech.com](http://www.vtech.com)

Model: DS6321

# DECT

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# 1. IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
6. Unplug this product from the wall outlet and refer servicing to VTech under the following conditions:
  - When the power adapter or plug is damaged or frayed.
  - If the product does not operate normally by following the operating instructions.
  - If the product has been dropped and the cabinet has been damaged.
  - If the product exhibits a distinct change in performance.
7. Avoid using corded telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
8. Do not use the telephone to report a gas leak in the vicinity of the leak.
9. Use only the supplied NiMH (Nickel Metal Hydride) battery pack! The operation periods for the handsets are only applicable with the default battery pack capacities.
10. The use of other battery pack types or non-rechargeable battery packs/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such non-compliance.
11. Do not use third party charging bays. The battery pack may be damaged.
12. Please note the correct polarity while inserting the battery pack.
13. Do not immerse battery pack in water, do not place in fire.

If you have questions about this product, or having difficulty with setup or operation, call our VTech Electronics (HK) Ltd. Customer Service Centre Tel: 852-2776 3223  
Technical Inquiry Hotline Tel: 852-2667 7433

## 2. SETTING UP THE TELEPHONE

### 2.1 Package contents

The package contains the following items:

- 1 Handset
- 1 Base station
- 1 AC power adapter
- 2 Telephone line cord
- 1 Rechargeable battery pack
- 1 Chinese operation manual
- 1 English operation manual

### 2.2 Location

For maximum coverage and reduce the interference, here are some guidelines you should consider when you place the base unit,

- place it at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
- place it away from electronic appliances such as televisions, microwave ovens, radios, personal computers, wireless devices or other cordless phones.
- avoid facing radio frequency transmitters, such as external antennas of mobile phone cell stations.
- avoid plugging it into the same circuit as other major household electrical appliances because of the potential for interference. Try moving the appliance or the base unit to another power outlet.

If the reception for a base unit location is not satisfactory, move it to another location for better reception. Depending on the surrounding conditions as well as spatial and structural factors, the range may be reduced. The range indoors is normally less than outdoors.

## 2.3 Connecting the base station

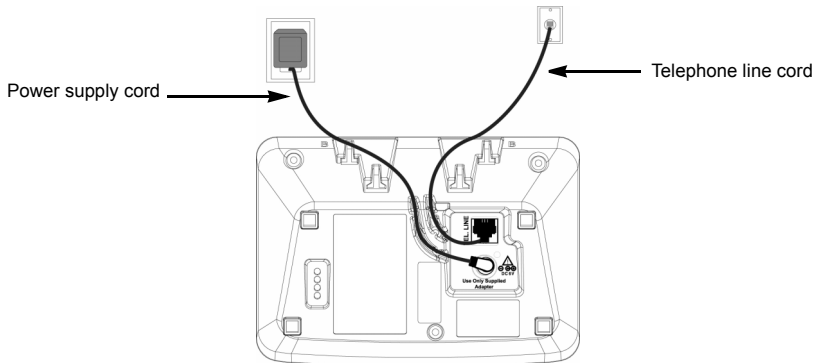
Before you can start using your telephone you must plug in the telephone connection cords and the mains cable.

Connecting the base station:

1. Plug the power supply & telephone line cord into the base station.
2. Plug the power supply cord into the wall outlet not controlled by a wall switch.
3. Plug the telephone line cord into the wall jack. If you have DSL high speed internet service, a DSL filter (not included) is required.
4. Always use the cables provided in the box.

Note:

Ensure the line cord and power supply cord is fed through the slot on the base so unit sits flush with the desk.

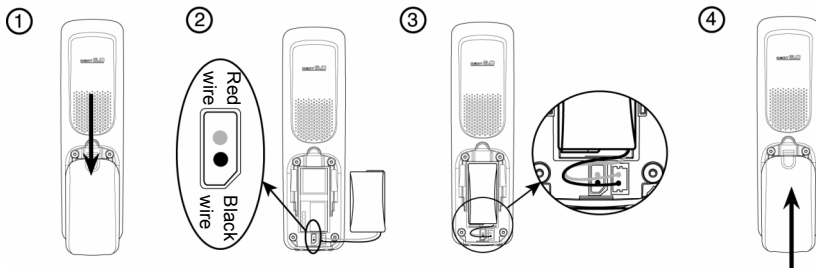


## 2.4 Installing and charging the battery pack

1. Slide out the battery compartment cover.
2. Place the supplied battery pack as indicated. Locate the battery pack lead and connector and plug it into the socket inside the battery compartment.
3. Slide the battery compartment cover back.
4. Put the handset on the base and charge the battery pack for 24 hours first time. The Charging LED lighting up indicates that the handset is properly placed on the base.

Note:

If the handset will not be used for a long time, disconnect and remove the battery pack to prevent possible leakage. Use only the supplied NiMH rechargeable battery pack.





# 3. GETTING TO KNOW YOUR PHONE

## 3.1 Overview of your handset

### 1. EARPIECE

### 2. PHONEBOOK / UP

In idle mode: Press to access the phonebook.

In menu mode: Press to scroll up.

In editing mode: Press to move the cursor to the right.

During a call: Press to increase volume.

Call log / phonebook / redial list entry: Press to scroll up the list.

### 3. TALK OFF / CLEAR

In idle mode: Press and hold to power on / off the handset.

In menu mode: Press to exit to previous level. Press and hold to return to standby mode.

During a call: Press to end the call.

While the handset is ringing, press to silence the ringer temporarily.

### 4. MOBILE

In idle mode: Press to recall the devices information or press to activate the mobile line.

During a mobile call: Press to make or answer the mobile call.

Flashes quickly when there is an incoming mobile line call.

Flashes slowly when a mobile line call is on hold.

### 5. CALL LOG / DOWN

In idle mode: Press to access the call log.

In menu mode: Press to scroll down.

In editing mode: Press to move the cursor to the left.

During a call: Press to decrease volume.

Call log / phonebook / redial list entry: Press to scroll down the list.

### 6. ALPHANUMERIC KEYPAD

In idle / pre-dial / editing mode / during a call:

Press to enter characters / numbers.

#### # Hash key

In idle / pre-dial / during a call mode: Press to insert a "#".

#### \* Star key

In idle / pre-dial / during a call mode: Press to insert a "\*".

### 7. HOLD

During a home or mobile line call, press to put a HOME or MOBILE call on hold.

### 8. MUTE / REMOVE

During a call: Press to mute / un-mute the microphone. Call log / phonebook / redial list entry: Press to delete the selected entry.

In editing / pre-dial mode: Press to delete a character / digit. Press and hold to delete all characters / digits.

### 9. MICROPHONE

### 10. REDIAL / PAUSE

In idle mode: Press repeatedly to view the last 20 numbers dialed.

In number editing / pre-dial mode: Press and hold to insert a dialing pause (P).

### 11. SPEAKER

In idle / pre-dial mode / during a call: Press to turn on / off the speakerphone.

Call log / phonebook / redial list entry: Press to make or answer a home line call with speakerphone.

During a call: Press to switch between the earpiece and loudspeaker.

### 12. HOME / FLASH

In idle / pre-dial mode: Press to make a home line call.

During a home line call ringing: Press to answer the home line call.

During a home line call: Press to answer an incoming call when you hear a call waiting alert.

Call log / phonebook / redial list entry: Press to make a home line call to the selected entry.

Flashes quickly when there is an incoming home line call. Flashes slowly when a home line call is on hold

### 13. MENU / SELECT

In idle mode: Press to access main menu.

In menu / editing mode: Press to confirm and save the settings.

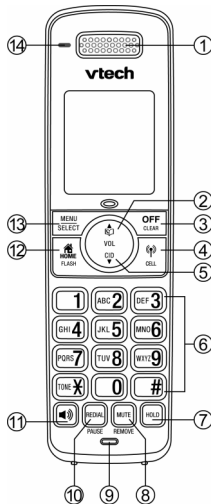
During a call: Press to access sub-menus (Intercom, Phonebook and Call log).

In phonebook / call list entry: Press to edit the entry.

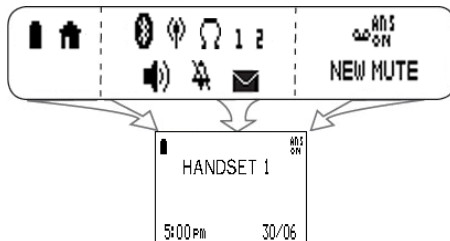
Note: Press this key when screen instructions ask you to PRESS OK.

### 14. CHARGE LED

On when the handset is charging in the telephone base or charger.










### 3.2 Handset LCD display




	<b>Home line</b> - Steady when the home line is in use or there is an incoming home line call.
	<b>MOBILE line</b> - Steady when the mobile line is in use or there is an incoming mobile call.
	<b>Bluetooth connected device(s)</b> - indicates that there are Bluetooth connected devices on the active devices list.
	<b>Bluetooth disconnected device(s)</b> - indicates that there are Bluetooth disconnected devices on the active devices list.

	<b>Wireless Bluetooth headset</b> - Steady when a wireless Bluetooth headset is in use on the home line.
	On when new voicemail received from the local telephone provider. Off when there is no new voicemail.
	On when answering machine is turned on. Off when answering machine is turned off.
	On when new answering machine message is received. Off when no new answering machine message.

	On when speaker phone is in use. Off when speaker is off.
	On when the HOME, MOBILE1 & MOBILE2 ringers are off. Flashing when one or two of the HOME, MOBILE1, or MOBILE2 ringers are off.
NEW	On when you are reviewing a new missed call. Off when the missed call has been reviewed.
MUTE	On when the handset microphone is disabled during the call.

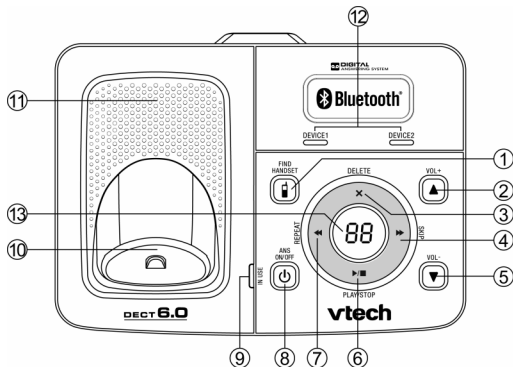
	Battery is fully charged.
	Battery is 1/2 charged.
	Battery is 1/3 charged.
	Flashing - Battery needs charging.
	Animation in cycle. Battery is charging.

### 3.3 Handset menu structure

In idle mode, press  will access the main menu items. Refer to the following for the menu structure.

Main menu	PLAY MESSAGES	ANSWERING SYS	PHONEBOOK	CALL LOG	INTERCOM	BLUETOOTH	AUDIO	SETTINGS
Sub menu	PLAY NEW MSGS PLAY OLD MSGS (Options appear if new and old msgs existed)	ANNOUNCEMENT DELETE ALL OLD RECORD MEMO ANSWER ON/OFF ANS SYS SETUP	HOME MOBILE 1/2/3/4 (If downloaded phonebook from bluetooth mobile.)	REVIEW DEL ALL CALLS	HANDSET X (x from 1 to 5. Appears when more than one handset/headset registered)	DOWNLOAD PB ADD MOBILE ADD HEADSET ACTIVE DEVICES PAIRED DEVICES CHANGE PIN	RINGER VOLUME RINGER TONE KEY TONE LOW BATTERY NO COVERAGE	CLR VOICEMAIL SET DATE/TIME TIME FORMAT DATE FORMAT AUTO ANSWER REGISTER DE-REGISTER DIAL MODE FLASH TIME SYSTEM PIN RESET

### 3.4 Overview of the base



1	<b>PAGE</b> Press to page all registered handsets.
2	<b>VOLUME +</b> During message playback: Press to increase the speaker volume. In idle mode: Press to increase the telephone base ringer volume.
3	<b>DELETE</b> During message playback: Press to delete the current message. In idle mode: Press and hold to delete all previously reviewed messages.

4	<b>SKIP FORWARD</b> During message playback: Press to skip to the next message.
5	<b>VOLUME -</b> During message playback: Press to decrease the speaker volume. In idle mode: Press to decrease the base ringer volume.
6	<b>PLAY / STOP</b> In message playback mode: Press to play or stop messages playback.
7	<b>SKIP BACKWARD</b> Press to repeat playing the current message. Press twice to playback the previous message.

<b>8</b>	<b>ANSWER ON/OFF</b> Press to switch the answering machine on/off.
<b>9</b>	<b>IN USE Light</b> Steady when the telephone line is in use or on hold, or when the answering system is answering an incoming call, or when you are registering a handset. Flashing when another telephone is in use on the same line, or when you are deregistering handset(s) from the telephone base, or when there is an incoming call.

<b>10</b>	<b>CHARGING CRADLE</b>
<b>11</b>	<b>SPEAKER</b>
<b>12</b>	<b>DEVICE1 / DEVICE2 lights</b> Steady when the telephone base is paired and connected with a Bluetooth device. Flashing alternately while pairing a Bluetooth device.
<b>13</b>	<b>2-digit 7-seg LED Display</b>

## 2-digit 7-seg LED Display

Display	Description
--	When answering machine is OFF and no new TAM messages received.
0F /XX	Flashing XX alternatively with 0F: Answering machine is OFF and there are XX new voice messages received where XX is from 01 to 99.
0n-> XX	When answering machine is ON where XX is number of messages in TAM memory.
00	Steady: No voice messages in TAM.
XX	Flashing: There are XX new voice messages received where XX is from 01 to 99.
ZZ	Steady: There are ZZ old voice messages kept in the TAM memory (no new voice messages).
XX/FF	Flashing XX alternatively with FF: There are XX new voice messages received where XX is from 01 to 99 and the TAM memory is full.
FF	Flashing FF: TAM memory is full and there are no new messages, only old messages are kept in TAM memory.
- - /XX	Flashing XX alternatively with - -: XX is not set and there are XX new voice messages received where XX is from 01 to 99.
- -	Flashing - -: Time is not set and there are old voice messages kept in the TAM memory only (no new voice messages).
XX	Steady: Playing the current XX incoming message.







A1	Steady: Playing the current outgoing message (OGM).
XX/An	Flashing XX alternatively with An: XX new incoming message is now recording. An denotes that the incoming message recording is in progress.
rA	Flashing: Remote access is in progress.

### 3.5 Text and Digit Entry Table

The following tables show you where each letter and punctuation character can be found. This will be helpful when storing a name in the phonebook.




In editing mode, a cursor is displayed to indicate the current text entry position. It is positioned at the right of the last character entered.

#### Writing tips

1. Press  to delete the last character or digit.
2. Press and hold  to delete all characters or digits.
3. Press  /  to move forward or backward through the characters/digits.
4. Press and hold  to insert a dialing pause (a **P** appears).
5. Press  to insert a flash ("R").

#### Entering names

Use the keypad letters to enter names, e.g. to store Tom:

1. Press  once to enter T.
2. Press  three times to enter o.
3. Press  once to enter m.

## Keystroke table

### Upper case

1	Space 1 @ _ # = < > ( ) & £ \$ ¥ € [ ] { } ¨ §
2	A B C 2 Ä Å Æ Ç
3	D E F 3 È É Ê Ë Δ Φ
4	G H I 4 Ğ Ĩ Í Î Ï Γ
5	J K L 5 Λ
6	M N O 6 Ö Ø Ó Ô Õ Ö Ø Ñ
7	P Q R S 7 β § Π Θ Σ
8	T U V 8 Ü Ú Û Ü
9	W X Y Z 9 Ý ÿ Ω Ξ Ψ
0	. 0 , / : ; ' " ! j ? ¿ * + - % \ ^ ~

### Lower case

1	Space 1 @ _ # = < > ( ) & £ \$ ¥ € [ ] { } ¨ §
2	a b c 2 ä å æ ç
3	d e f 3 è é ê ë Δ Φ
4	g h i 4 ğ ĩ í î ï Γ
5	j k l 5 λ
6	m n o 6 ö ø ó ô õ ö ø ñ
7	p q r s 7 β § Π Θ Σ
8	t u v 8 ü ú û ü
9	w x y z 9 ý ÿ Ω Ξ Ψ
0	. 0 , / : ; ' " ! j ? ¿ * + - % \ ^ ~

Note:

When entering a name in the phonebook, the first letter of each word will be automatically capitalized.

## 4. BLUETOOTH

### 4.1 Introducing Bluetooth

Your telephone system with Bluetooth wireless technology has the following features:

- Pair up to four Bluetooth enabled devices (mobile phones or headsets) with the telephone base.
- Connect a maximum of two mobile phones to make and receive mobile calls. Only one mobile phone can be active on a call at a time.
- Connect a Bluetooth enabled headset for making and receiving home line calls.
- Conference mobile and home line calls.
- Make and receive calls using your mobile phone plan with your cordless system handsets.



#### IMPORTANT INFORMATION

- After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows BLUETOOTH SYSTEM BUSY if you try to connect too soon.
- Refer to the User Manual of your Bluetooth enabled mobile phone or headset for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (up to 30 feet) from the telephone base. Keep connected mobile phones and headset within this range.
- If your mobile phone has poor reception in your home, DS6321 cannot improve the reception. However, if there is a location in your house with better reception, you can leave your mobile phone at that location while you use DS6321 mobile line. In order for this to work, the telephone base must be within 30 feet of the mobile phone.
- Charge your mobile phone while it is connected to the telephone base. Your mobile phone's battery pack discharges faster while it is connected to the telephone base via Bluetooth wireless technology.
- Monitor your mobile phone's usage, because minutes may be deducted from your mobile plan for the duration of all mobile calls.
- Refer to the **Bluetooth setup** section (page 14) to learn how to set up your Bluetooth device. Refer to the **Using the phone** section on how to operate your Bluetooth devices with your new telephone system with Bluetooth wireless technology.



## 4.2 Glossary of terms

Below are some terms used in this User Manual to help you become familiar with using your Bluetooth devices and your new DS6321 telephone system.

<b>Active devices</b>	Bluetooth enabled devices, paired and connected to the telephone base. A maximum of two paired devices (two mobile phones, or one mobile phone and one headset) can be connected to the telephone base, but only one can be on a call at a time.
<b>Bluetooth mobile phone</b>	Refers to a mobile Bluetooth enabled mobile telephone.
<b>Mobile line</b>	The telephone line associated with your mobile phone service. On your handset, press  to use the mobile line.
<b>Connected</b>	A Bluetooth enabled device (mobile phone or headset) can only be used when it is connected to the telephone base. When a Bluetooth enabled device is connected to the telephone base and listed on the active devices list, it is ready for use.
<b>Disconnected</b>	A diagonal line appears across DEVICES 1 and/or 2 when the corresponding Bluetooth enabled device is disconnected from the telephone base.
<b>Discoverable mode</b>	Before a Bluetooth enabled device can be paired, it must be set to this mode. When pairing your mobile phone, the telephone base is in this mode. Depending on the manufacturer, this mode is sometimes referred to as FIND ME or VISIBILITY.
<b>Home line</b>	Your conventional telephone land line. On your handset, press  to use the home line.
<b>Paired devices</b>	Bluetooth enabled devices (mobile phone or headset) that have shared registration information with the telephone base. A total of four Bluetooth enabled devices can be paired with the telephone base; however, only two paired devices can be connected to the base at a time.
<b>Pairing</b>	Sometimes refers to as BONDING. The process of sharing registration information between two Bluetooth enabled devices. Your Bluetooth enabled mobile phone or headset must first be paired to the telephone base in order to use it with this cordless phone system.
<b>PIN</b>	By default, the PIN is 0000 for the telephone base and for most Bluetooth devices. PIN information must be exchanged between Bluetooth devices before they can be used. This is also known as a PASSKEY or PASSCODE.

Note:

Mobile Phone A or B, Headset A or B mentioned in this user's manual are just for illustration purpose, the corresponding Bluetooth device name will be displayed in actual operation.

### 4.3 Bluetooth setup











To use a Bluetooth enabled mobile phone with your DS6321, you must first pair and connect your Bluetooth device(s) with the telephone base. All DS6321 handsets can be used to make or answer calls on the mobile phone line.

Bluetooth wireless technology operates within a short range. When you pair a Bluetooth mobile phone or Bluetooth headset to the telephone base, move closer to the telephone base to maintain sufficient signal strength.

### 4.4 Pair and connect a mobile phone

Before you begin, make sure that:

- You have mobile coverage
  - Your Bluetooth enabled mobile phone is not connected to any other Bluetooth device (laptop, headset...).
- Refer to your mobile phone User Manual to learn how to search for or add new Bluetooth devices.

1. In standby mode, press  then  /  to select BLUETOOTH.
2. Press  then  /  to select ADD MOBILE.
3. Press . The display shows ADD MOBILE PLACE MOBILE PHONE NEXT TO BASE. PRESS OK.
  - If there are already four devices on the paired devices list, the display shows MAXIMUM OF 4 DEVICES CAN BE PAIRED and prompts you to replace an existing paired device.
4. Press . The screen displays PLEASE SET YOUR MOBILE PHONE TO SEARCH FOR DEVICES, THEN PRESS OK.
  - If a device is already connected to the telephone base, the screen displays CONNECTED DEVICE WILL BE TEMPORARILY DISCONNECTED. PRESS OK. Press  to temporarily disconnect the device and continue the pairing process.
5. Press  to set the telephone base to discoverable mode. Then, promptly turn on the Bluetooth feature of your mobile phone and search for or add new devices.
6. Once your mobile phone finds DS6321, press the appropriate key on your mobile phone to continue the pairing process.
7. Enter the PIN of the telephone base (the default PIN is 0000) into your mobile phone to continue the pairing process.

8. When a device is successfully connected, the handset displays **PAIRED WITH MOBILE** and then **MOBILE SETUP COMPLETED DEVICE CONNECTED**. The corresponding status icon (01 or 02) displays. The corresponding device light on the telephone base (DEVICE1 or DEVICE2) turns on.
  - When you already have two devices on the active devices list, the handset shows **MAXIMUM OF 2 DEVICES CAN BE CONNECTED**. You are prompted to replace an existing device on the active devices list.

**Note:**

The pairing process may take up to one minute. If the pairing process fails, try again. The steps for the pairing process may vary for different mobile phones. If this happens, follow the prompts on your mobile phone and your DS6321 to complete the pairing process. If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode.

#### **Auto connection**










When a device is successfully paired with the telephone base but not connected, the handset displays **MOBILE SETUP COMPLETED DEVICE NOT CONNECTED** and then **AUTO-CONNECT FUNCTION ENABLED PRESS OK**. You can press











to exit. You can also connect a device manually.

## **4.5 Pair and connect a headset**

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset User Manual to learn how to search for or add new Bluetooth devices.

1. In standby time. Press  then  /  /  to select **BLUETOOTH**.
2. Press  then  /  /  to select **ADD HEADSET**.
3. Press . The display shows **ADD HEADSET PLACE BLUETOOTH HEADSET NEXT TO BASE. PRESS OK**.
  - If there are already four devices on the paired devices list, the screen displays **MAXIMUM OF 4 DEVICES CAN BE PAIRED** and prompts you to replace an existing paired device.

4. Press . The screen displays PLEASE SET YOUR HEADSET TO DISCOVERABLE MODE, THEN PRESS OK.
  - If a device is already connected to the telephone base, the screen displays CONNECTED DEVICE WILL BE TEMPORARILY DISCONNECTED. PRESS OK. Press  to temporarily disconnect the device and continue the pairing process.
5. Set your headset to discoverable mode (refer to the User Manual of your headset).
6. Press  to search for your headset.
7. Once the telephone base finds your headset, press .
8. Enter the PIN of your headset (the PIN for most Bluetooth devices is 0000), then press .
9. When the handset displays HEADSET A PAIRED TO BASE. CONNECT NOW? PRESS OK, then press  on the handset.
  - When you already have two devices on the active devices list, the handset shows MAXIMUM OF 2 DEVICES CAN BE CONNECTED. You are prompted to replace an existing headset on the active devices list.
  - When you already have one headset on the active devices list, the handset shows ONLY 1 HEADSET CAN BE CONNECTED. You are prompted to replace the headset on the active devices list.
10. When a device is successfully connected, the handset displays HEADSET SETUP COMPLETED DEVICE CONNECTED and the corresponding status icon (  <sub>1</sub> or  <sub>2</sub> ). The corresponding light on the telephone base (DEVICE1 or DEVICE2) turns on.

**Note:**

The pairing process may take up to one minute. If the pairing process fails, try again. If you put the handset back in the telephone base or charger while pairing, the process discontinues and the handset returns to idle mode.

## Auto connection

When a device is successfully paired with the telephone base but not connected, the handset displays HEADSET SETUP COMPLETED DEVICE NOT CONNECTED and then AUTO-CONNECT FUNCTION ENABLED PRESS OK. You can press



to exit. You can also connect a device manually.

## 4.6 Paired devices















- All paired devices are stored on the Paired devices list. Up to four devices (one headset only) can be paired with the telephone base.
- To use a paired device, it must be connected and on the active devices list (page 18).
- Once you have paired a device with the telephone base, you do not need to repeat the pairing procedure again unless you delete the device from the paired devices list.

Note:

Only the first 15 characters of the device name are shown on the paired devices list.











### 4.6.1 Rename a paired device

You can change the name of a paired device on the paired devices list.

1. In standby mode, Press  then  CID  select to BLUETOOTH.
2. Press  then  CID  to select PAIRED DEVICES.
3. Press  then  CID  to select a device when necessary.
4. Press  then  CID  to select RENAME.
5. Press . The screen displays ENTER NEW NAME.
6. Use the keypad to edit the name (see Writing tips on page 10).
7. Press  to confirm. The handset displays DEVICE RENAMED.

### 4.6.2 Remove a paired device

If you want to add another Bluetooth device and you already have the maximum of four devices on the paired devices list, you must first delete a device from the paired devices list.

1. In standby mode, Press  and  select to BLUETOOTH.
2. Press  then  to select PAIRED DEVICES.
3. Press  then  to select a device when necessary.
4. Press  then  to select REMOVE PAIRED.
5. Press . The screen displays REMOVE DEVICE FROM PAIRED LIST? PRESS OK.
6. Press  to confirm. The handset displays DEVICE REMOVED FROM PAIRED LIST.

## 4.7 Active devices

Only devices on the active devices list can establish a Bluetooth connection with the telephone base. Although two paired devices can be connected to the telephone base, only one Bluetooth mobile phone or a headset can be on a call at a time.

Note:














When adding, removing, or replacing a Bluetooth device on the active devices list, all connected devices are temporarily disconnected until the procedure is complete. It may take up to two minutes to reconnect.

### 4.7.1 Review the active devices list

1. In standby mode, Press  then  to select BLUETOOTH.
2. Press  then  to select ACTIVE DEVICES.
3. Press  then  to review.

#### 4.7.2 Connect/disconnect an active device















While in the active devices menu, you may connect or disconnect your active device.




1. In standby mode, Press  then  CID /  to select BLUETOOTH.
2. Press  then  CID /  to select ACTIVE DEVICES.
3. Press  then  CID /  to select a device when necessary.
4. Press  then  CID /  to select CONNECT or DISCONNECT (whichever is applicable)
5. Press  to confirm. The handset displays DEVICE CONNECTED/DEVICE DISCONNECTED.

Note:  
When your active device is connected, you are prompted to select DISCONNECT. When your active device is disconnected, you are prompted to select CONNECT.

#### 4.7.3 Replace an active device















You can replace an active device with a device on the paired devices list even if you already have two devices on the active devices list.

1. In standby mode, press  then  CID /  to select BLUETOOTH.
2. Press  then  CID /  to select PAIRED DEVICES.
3. Press  then  CID /  to select a device.
4. Press  then  CID /  to select CONNECT.
5. Press . The handset display MAXIMUM OF 2 DEVICES CAN BE CONNECTED and then REPLACE AN EXISTING ACTIVE DEVICE WITH MOBILE? PRESS OK.
6. Press . You are prompted to select a device on the paired devices list.

7. Press  /  to select the device to be replaced, then press . The handset displays DEVICE REMOVED FROM ACTIVE DEVICES LIST and then CONNECTING MOBILE PHONE A TO THE BASE....
8. Depending on your mobile phone settings, you may need to press a key on your mobile phone to confirm the connection. When you successfully replace and connect an active device with a paired device, the handset displays DEVICE CONNECTED.

#### 4.7.4 Add an active device


















You can have a maximum of two devices on the active devices list.

1. In standby mode, Press  then  /  to select BLUETOOTH.
2. Press  then  /  to select ACTIVE DEVICES.
3. Press  then  /  to select empty position.
4. Press . The display shows ADD.
5. Press  then  /  to select a device from the paired devices list.
6. Press . The handset displays DEVICE ADDED TO ACTIVE LIST and then CONNECTING MOBILE PHONE B TO THE BASE.... If there are no paired devices to add, the handset displays ALL PAIRED DEVICES ARE ALREADY CONNECTED.
7. Depending on your mobile phone settings, you may need to press a key on your mobile phone to confirm the connection. When you successfully add and connect an active device, the handset displays DEVICE CONNECTED.



#### 4.7.5 Remove an active device

You can remove an active device from the active devices list.











1. In standby mode, press  then  /  /  to select BLUETOOTH.
2. Press  then  /  /  to select ACTIVE DEVICES.
3. Press  then  /  /  to select the desired device.
4. Press  then  /  /  to select REMOVE ACTIVE.
5. Press . The handset displays DEVICE REMOVED FROM ACTIVE LIST.

Note:

Even though the active device is removed from the active devices list, it is still on the paired devices list.

#### 4.8 Change PIN

You are required to enter a PIN when establishing a Bluetooth connection. The default PIN of your telephone base is 0000.

1. In standby mode, press  then  /  /  to select BLUETOOTH.
2. Press  then  /  /  to select CHANGE PIN.
3. Press . The display shows ENTER NEW PIN and the existing PIN.
4. Use the keypad to enter a new four-digit code. (See Writing tips on page 10).
5. Press  to save.

## 4.9 Download phonebook








You can download up to four mobile phone phonebooks (phonebooks) to your DS6321 telephone system via Bluetooth wireless technology.










Each downloaded phonebook can store up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

Before downloading the phonebook, make sure the mobile phone is paired to your DS6321 and on the active devices list.

Place your mobile phone next to the telephone base when you download a mobile phone phonebook to your DS6321.

### To download a mobile phone phonebook

1. In standby mode, press  then  to select BLUETOOTH.
2. Press  then  to select DOWNLOAD PB.
3. Press  .
  - If there is no mobile phone paired to the system, the handset displays NO MOBILE DEVICE PAIRED. PRESS OK TO ADD MOBILE.
4. Press  to select a desired device, then press  .
  - If the selected device is on the paired devices list but not on the active devices list, the handset displays NO MOBILE ON ACTIVE DEVICES LIST. PRESS OK TO ADD.
  - If the selected device is on the active devices list but disconnected, the handset displays NOT CONNECTED. PLACE IT NEXT TO THE BASE TO CONNECT MOBILE. PRESS OK.

- If the selected device's phonebook has already been downloaded to DS6321 before, the handset displays MOBILE PHONE A LAST UPDATE: MM/DD/YY TO CONTINUE, PRESS OK. If you press  to continue the download process, the stored phonebook for that particular mobile phone is erased and replaced with the current mobile phone phonebook. The handset then displays PHONEBOOK MOBILE PHONE A WILL BE ERASED. TO DOWNLOAD PRESS OK. Press  to confirm. If you have edited the downloaded entries (page 37), those changes are lost.
  - If you already have four downloaded phonebooks, the handset displays MEMORY IS FULL. REPLACE CURRENT PHONEBOOK? PRESS OK when you try to download another mobile phone phonebook. Press  and the system prompt you to replace an existing phonebook.
5. Press  /  /  to select one of the following options:
- PHONE MEMORY - download all contacts stored in your phone memory.
  - SIM CARD ONLY - download all contacts stored in your SIM card.
  - PHONE AND SIM - download all contacts stored in both your phone memory and SIM card. Press . During the download, the handset displays the progress. All system handsets display DOWNLOADING PB.
6. When the downloading process is complete, the handset displays DOWNLOAD ENDED TOTAL #XXXX ENTRIES SAVED. PRESS OK. Press  or  to return to the download phonebook menu.

#### Note:

Only English characters are supported. If any Chinese characters are included in the phonebook entries, they may not be displayed normally.

Certain mobile phones do not support SIM card download. If this is the case, try transferring the contacts from your SIM card to your mobile phone memory first, then download from your mobile phone memory. For more information on how to transfer contacts from your SIM card to your mobile phone memory, see the User Manual of your mobile phone.

When downloading the phonebook from your Bluetooth enabled mobile phone, some data may not transfer. For example, if you have home, mobile and work numbers for a particular contact, the three categories may not transfer to your DS6321. For certain mobile phones, you may need to press a key to confirm the phonebook download.

**Interruption to phonebook download**

If you are downloading a phonebook from a mobile phone and the mobile phone receives a call, the download process stops and all handsets display **DOWNLOAD PB ABORTED**. When you try to view the downloaded phonebook, the handset displays **LAST DOWNLOAD ABORTED: MM/DD/YY PRESS OK**. You need to download the phonebook again.

If you are downloading a phonebook from a mobile phone and the telephone base loses power, the download process stops. When you try to view the phonebook, the handset displays **NO ENTRIES FOUND. TRY DOWNLOADING FROM SIM OR PHONE ONLY PRESS OK**. You need to download the phonebook again.

The download progress screen may be replaced with **MOBILE LINE IN USE**. To return to the downloading progress screen, do steps one through four on page 22. The download process continues even if any of the following occur.

- You receive or make calls on the home line.
- You place the handset in the telephone base or charger.
- You access your mobile phone menu features.
- The handset battery pack becomes depleted or the handset loses connection with the telephone base.

**Note:**

During the download process, do not attempt to make changes to your mobile phone phonebook.

## 5. USING THE PHONE

### 5.1 Make, answer or end a home line call


#### 5.1.1 Make a home line call



Press  or  then enter the telephone number.

**OR**


Enter the telephone number then press  or .

#### 5.1.2 Answer a home line call

When you receive a home line call, the phone rings.  key flashes quickly and the display will show the caller's number if available or the caller's name if it matches an entry in the phonebook.

Press  or  to answer an incoming home line call.


#### 5.1.3 End a home line call

Press  or put the handset in the telephone base or charger.

### 5.2 Make, answer or end a mobile line call




You can connect a maximum of two Bluetooth enabled mobile phones to the telephone base, but only one mobile phone can be used on a mobile line call at a time. All DS6321 handsets can be used to make or answer calls on the mobile phone line.

#### 5.2.1 Make a mobile line call

Enter the telephone number. Then press  to make a mobile line call if you have only one mobile phone connected to the telephone base.

If you have two mobile phones connected to the telephone base, the telephone system prompts you to select a mobile phone before you make a mobile line call.

### 5.2.2 Answer a mobile line call


When you receive a mobile line call, the phone rings. The  key flashes quickly and the display will show 1 or 2 . Press  to answer an incoming mobile line call.

Notes:



You can also use your mobile phone to answer the call. If you answer with your mobile phone, it disconnects from the telephone base.

If you have voicemail service active on your mobile phone, and you do not answer the incoming mobile line call, the call will be answered by your mobile phone's voicemail. Contact your mobile phone service provider for more information about voicemail service.


### 5.2.3 End a mobile line call

Press  or put the handset in the telephone base or charger.


### 5.3 Answer a mobile call while on a home line call

If you are on a home line call and you receive an incoming mobile line call, you hear a beep and 1 or 2 displays on the handset you are using. The telephone base and all other handsets ring.


To answer the incoming mobile line call:

Press  on the handset. The home line call is automatically placed on hold and all other handsets display HOME CALL ON HOLD and MOBILE LINE IN USE alternately.

To end the mobile line call while on a home line call:

Press  on the handset. The home line is still on hold. All handsets display HOME CALL ON HOLD.


To resume the home line call on hold:

Press  on the handset.


## **5.4 Answer a home line call while on a mobile line call**

If you are on a mobile line call and you receive an incoming home line call, you hear a beep and displays on the handset you are using. The telephone base and all other handsets ring.


To answer a home line call while on a mobile line call:

Press  on the handset. The mobile line call is automatically placed on hold and all other handsets display MOBILE CALL ON HOLD and HOME LINE IN USE alternately.

To end the home line call while on mobile line call:

Press  on the handset. The mobile line is still on hold. All handsets display MOBILE CALL ON HOLD.

Resume the mobile line call on hold:

Press  on the handset.

### **Notes:**

If you have turned on your answering system and you do not answer the incoming home line call, the call is answered by your answering system.

If you make or answer a home line call on a handset, you can transfer the call to your headset. The handset remains active, but the handset earpiece and microphone are muted. If you hang up the handset, the call will end.

Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after your call is terminated.

## 5.5 Using a Bluetooth headset

You can use a Bluetooth headset on home line calls. However, you will need to stay within 30 feet from the telephone base to maintain the Bluetooth signal.

### 5.5.1 Answer a home line call using a Bluetooth headset

Press the call key on your headset to answer the home line call.


### 5.5.2 End a home line call you answered from a Bluetooth headset

Press the call key on your headset.

Note:

If you make or answer a home line call on a handset, you can transfer the call to your headset. The handset remains active, but the handset earpiece and microphone are muted. If you hang up the handset, the call will end.


### 5.5.3 Transfer a call from a handset to a Bluetooth headset

Press  twice to select USE HEADSET.

### 5.5.4 Transfer a call from the headset back to the handset

Press  twice to select USE HANDSET.

### 5.5.5 End a call that started at the handset



Press  or put the handset in the telephone base or charger.

Note:

If you answer a call using a headset, and you lose the Bluetooth connection or the battery is depleted, the call will be lost. If you are using a headset for a call which is transferred from DS6321 handset, and you lose the Bluetooth connection or the battery of the headset is depleted, the call will be transferred back to the originating handset.





## 5.6 Earpiece/ handsfree volume

Press  /  to adjust the listening volume of the earpiece or loudspeaker when during a call.

Note:

The handset earpiece volume setting (1-5) and speakerphone volume setting (1-6) are independent. When the volume reaches the minimum or maximum setting, you will hear two beeps.

## 5.7 Hold a Call

You can place a home or mobile line call on hold. When the home or mobile line call is on hold, the  or  key will flash respectively. At 15 minutes on hold, the call on hold automatically disconnects.

Place a home line call on hold:

Press . The handset displays HOME CALL ON HOLD and  flashes.

Resume a home line call on hold:

Press .

Place a mobile line call on hold:

Press . The handset displays MOBILE CALL ON HOLD and  flashes.

Resume a mobile line call on hold:

Press .


## 5.8 Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller does not hear you.

### 5.8.1 Mute the call

Press . When mute is on, the handset screen shows MICROPHONE OFF for a few seconds and the **MUTE** appears until you turn off the mute function.





### 5.8.2 Un-mute the call

Press  and resume speaking. When mute is off, MICROPHONE ON appears temporarily on the handset screen. Mute function is automatically canceled when you end the call.



## 5.9 Handsfree

Handsfree lets you talk to your caller without holding the handset to your ear. It also enables other people in the room to join in the conversation over the loudspeaker.

### 5.9.1 Make a handsfree call


1. Dial the number then press  on the handset.  is displayed. You will then hear your call over the handset loudspeaker. Press  to switch the call between the earpiece and the loudspeaker.
2. Press  to end the call.

Note:



During a handsfree call, press  /  to adjust the volume.

### 5.9.2 Answer a call in handsfree mode

When the phone rings:

Press  on the handset. The call is transferred to the handset loudspeaker.









### 5.9.3 Switch to handsfree mode during a call

When in a call, press  on the handset to put the call on the loudspeaker. To switch handsfree off and return the call to the earpiece, press  again.






## 5.10 Redial








Up to 20 of the last telephone numbers called are saved in the redial list. You can select any of the numbers to redial, save to phonebook or delete.

### 5.10.1 Redial a redial entry






1. Press  to access the redial list.
  2. Press  repeatedly or   /  to view the redial entries,
  3. Press  or  to dial out the select the entry using the home line.
- OR**
- Press  to use the mobile line.

### 5.10.2 Save a redial entry to the phonebook

1. In standby mode, press .
2. Press   or  or  to select the desired redial entry.

3. Press  twice. The handset displays ENTER NUMBER. Use the keypad to edit the number if necessary. (See Writing tips on page 10)
4. Press  then  /  or  to select one of the following types:
  - HOME
  - MOBILE
  - WORK
  - OTHER
5. Press . The handset displays ENTER NAME. Use the keypad to enter the name (see Writing tips on page 10).
6. Press  to confirm.

### 5.10.3 Delete a redial number

1. In standby mode, press .
2. Press  /  or  to select the desired redial entry.
3. Press  to delete the selected entry.

## 5.11 Find handset (Paging)

You can ring a handset to help locate it.

1. Press  on the base. All idle handsets ring and display \*\* PAGING \*\*.
2. Press  on the base again to stop the paging, or press , ,  or any dial pad key (0-9, \*, or #) on any handset.


## 5.12 Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.



### 5.12.1 Silence the handset ringer

Press  or  on the handset and RINGER MUTED appears.

### 5.12.2 Silence the base ringer

Press  once on the telephone base.

Note:







Each handset will ring when there is an incoming call unless the ringer volume is turned off. Pressing  or  on one handset will only silence the ringer of that particular handset.






## 5.13 Chain dialing

This feature allows you to initiate a dialing sequence from numbers stored in the phonebook, call list history or redial list while you are on a call.










Chain dialing can be useful if you wish to access numbers other than phone numbers (such as bank account information or access codes) from the phonebook, call log or redial list.

### 5.13.1 Access a number in the phonebook while on a call







1. During a call, press  then  /  to select PHONEBOOK.
2. Press  then  /  to select HOME phonebook.

3. Press  then   /  to scroll to the desired entry or perform an alphabetical search (page 37).
4. Press  to dial the displayed number.

### 5.13.2 Access a number in the call log while on a call


1. During a call, press  then   /  to select CALL LOG.
2. Press  then   /  to select the desired call log entry.
3. Press  to dial the displayed number.

### 5.13.3 Access the redial list while on a call

1. Press  to access redial list.
2. Press   ,  or  until the desired number displays.
3. Press  to dial the displayed number.

#### Note:














You can only view the numbers in the phonebook, call log or redial list while on a call and cannot edit, delete or save entries.

Press and hold  to exit redial list, phonebook or call log while on a call.

## 6. PHONEBOOK












Your phone phonebook consists of a home phonebook and up to four downloaded phonebooks. The home phonebook stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded phonebook stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.


### 6.1 Store a number entry in the home phonebook

1. In standby mode, press  then  /  /  to select PHONEBOOK.
2. Press  then  /  /  to select HOME.
3. Press  then  /  /  to select ADD CONTACT.
4. Press . The display shows ENTER NUMBER.
5. Use the keypad to enter a telephone number. (See Writing tips on page 10)

**OR**

Copy a number from the redial list.









- Press  then  /  /  or  to browse to select a number.
  - Press  to copy the displayed number.
6. Press  then  /  /  to select one of the following types:
    - HOME
    - MOBILE
    - WORK
    - OTHER
  7. Press . The display shows ENTER NAME.

8. Use the keypad to enter the name. (See Entering names on page 10)
9. Press  to save the entry.

















Note:

You cannot create new entries in your downloaded phonebooks from your DS6321 handsets. Entries must be downloaded from your mobile phone (see Download phonebook on page 22).

## 6.2 Review a phonebook entry

1. In standby mode, press  to access phonebook.
2. Press  /  /  to select HOME phonebook or a downloaded phonebook
3. Press  then  /  /  to review.

OR

1. In standby mode, press  then  /  /  to select PHONEBOOK.
2. Press  then  /  /  to select HOME phonebook or a downloaded phonebook
3. Press  then  /  /  to select REVIEW.
4. Press  then  /  /  to browse the entries.









Note:

You will be requested to enter the PIN code to access the PIN-protected downloaded phonebook.




## 6.3 Dial a phonebook entry




You can dial a phonebook entry on either a home or mobile line.

1. In standby mode, press  to access the phonebook, Press  /  to select HOME phonebook or a downloaded phonebook.
2. Press  then  /  to select the entry you want, or search alphabetically (Page 37)
3. Press  or  to use the home line.

**OR**








Press  to use the mobile line.






### To search alphabetically

Press the relevant keypad button, e.g. for the entries beginning with T press  once then press  /  to scroll through the entries.

## 6.4 Edit a phonebook entry







You may edit any phonebook entry. However, be aware that if you download from a mobile phone again, the phonebook is erased and replaced with the current mobile phone phonebook. If you have edited the downloaded entries on DS6321, those changes are lost. To avoid losing changes made to the downloaded phonebook, we suggest you edit the number in your mobile phone, then download the phonebook.

1. In standby mode, press  to access the phonebook.
2. Press  /  to select HOME phonebook or a downloaded phonebook.
3. Press  then  /  to select the entry you want, or search alphabetically (Page 37).
4. Press  and use the keypad to edit the number (see Writing tips on page 10) ,

5. Press  then  /  to select the following types:
  - HOME
  - MOBILE
  - WORK
  - OTHER
6. Press . The screen displays EDIT NAME. Use the keypad to enter the name (see Entering names on page 10).
7. Press  to save.










## 6.5 Edit the type of a phonebook entry

If you only want to edit the type of a phonebook entry, please follow steps below.

1. In standby mode, press  to access the phonebook.
2. Press  /  to select HOME phonebook or a downloaded phonebook.
3. Press  then  /  to browse and select the desired entry.
4. When the selected entry is displayed. Enter the corresponding keys shown below to change the type accordingly. The selected type will appear between the name and number.

Type	Press
Home	* 1
Mobile	* 2
Work	* 3
Other	* 4












## 6.6 Delete a phonebook entry

1. In standby mode, press  to access the phonebook.
2. Press  /  /  to select HOME phonebook or a downloaded phonebook.
3. Press  then  /  or search alphabetically to select the entry.
4. Press , The display show DELETE CONTACT? PRESS OK TO CONFIRM.
5. Press  to confirm. The selected entry is deleted.

Note:

Once a phonebook entry is deleted, it cannot be retrieved.

## 6.7 Remove a downloaded phonebook (downloaded phonebooks only)



















1. In standby mode, press  then  /  to select PHONEBOOK.
2. Press  then  /  to select the desired downloaded phonebook.
3. Press  then  /  to select REMOVE PB.
4. Press . The display shows PHONEBOOK MOBILE PHONE A WILL BE ERASED. PRESS OK TO CONFIRM.
5. Press  to confirm.

Note:

You will be requested to enter the PIN code to access the PIN-protected downloaded phonebook.

## 6.8 Security PIN for downloaded phonebook

This feature allows you to set your security PIN to protect your downloaded phonebooks, if you set the Security ON, you must enter the correct 4-digit PIN when you want to access your downloaded phonebooks.


1. In standby mode, press  then  /  /  to select PHONEBOOK.
2. Press  then  /  /  to select a downloaded phonebook.
3. Press  then  /  /  to select SECURITY.
4. Press  then  /  /  to select ON or OFF.
5. Press  then use the keypad to enter 4-digit PIN if you select ON.
6. Repeat step 5 to enter the 4-digit PIN again.
7. Press  to confirm.

### Note:

Each mobile downloaded phonebook can be protected by a separate PIN. After setting the security PIN, you will be requested to enter the correct PIN to access the protected downloaded phonebook.

## 7. CALLER DISPLAY (NETWORK DEPENDENT)

This feature is available if you have subscribed to the Caller Line Identification service with your network service provider. Your phone can store up to 50 received calls in the Call Log. Depending on your service subscription, you may see the caller's number, or the caller's name and number from the telephone service provider after the first or second ring. Caller ID from the HOME line allows you to see the name, number, date and time of the incoming calls. However, caller ID from the MOBILE line only shows the number of the incoming caller; date and time of the call is not shown. The caller ID may appear differently if the caller is matched to a phonebook entry

Missed calls are marked with XX MISSED CALL(S), when reviewing the missed calls, the  icon is displayed on screen, the number of missed calls decreases by one. When you have reviewed all the missed calls, the missed calls indicator no longer shows. You can review, redial, and copy an entry into the phonebook. Entries appear in reverse chronological order. Only one handset can review the call list at a time. If a handset tries to enter the call list while another handset is already in it, NOT AVAILABLE AT THIS TIME appears.

The call list information might not be available for every incoming call. The callers might intentionally block their names and/or telephone numbers.

### Call log display screen messages

PRIVATE      The caller is blocking the telephone number.

UNAVAILABLE      This caller's number is unavailable.


When the list is full, and a new call is received, the oldest entry will be deleted automatically.

### IMPORTANT









To use caller ID feature you must first subscribe to the service from Telephone Services providers. For more information please contact your providers. To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the area code, in the phonebook.

## 7.1 View call details of the Call Log

Review the caller ID history to find out who called, to easily return a call, or to copy the caller's name and number into your phonebook. CALL LOG EMPTY appears if there are no records in the call log.

1. Press  to access the call log.






**OR**

1. In standby mode, press  then  /  /  to select CALL LOG.
2. Press  then  /  /  to browse the call log with name, type of entry and number if it matches a phonebook entry.


Note:

The name (if available), telephone number, date and time of all incoming calls are shown on the screen. You hear a double beep when the list reaches the beginning or end of the call list.





## 7.2 Dial from the Call Log







1. When in the call log, press  /  /  to select the desired number.
2. Press  or  to dial out the entry through the home line.

**OR**





Press  to dial out through the mobile line.

## 7.3 Save a Call Log entry to the phonebook








1. When in the call log, press  /  /  to select the desired entry.
2. Press . The display shows EDIT NUMBER.
3. Use the keypad to edit the number if necessary.

4. Press  then  /  /  to select one of the following types:
  - HOME
  - MOBILE
  - WORK
  - OTHER
5. Press . The screen displays EDIT NAME.
6. Use the keypad to edit the name.
7. Press  to confirm.


## 7.4 Delete an Entry in the Call Log

1. When in the call log, press  /  /  to select the entry you want to delete.
2. Press  to delete the selected entry.

## 7.5 Delete the Entire Call Log


1. In standby mode, press  to select CALL LOG.
2. Press  then  /  /  to DEL ALL CALLS.
3. Press . The display shows DELETE ALL CALLS? PRESS OK TO CONFIRM.
4. Press  to confirm.

## 7.6 Clear voicemail

If you subscribe to voicemail service offered by your telephone service provider, NEW VOICEMAIL and  appear on the handsets when you have new voicemail messages. Contact your telephone service provider for more information and assistance about using your voicemail service. This feature only works on the voicemail associated with your home line, not the mobile line.











After you have listened to all new voicemail messages, the indicators on the handsets turn off automatically. Use the clear voicemail feature when the telephone indicates that there is new voicemail but there is none (for example, when you have accessed your voicemail while away from home). Clearing the voicemail waiting indicator only turns off the indicators; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal that turns on the indicators.

### 7.6.1 Clear flashing message indication

NEW VOICEMAIL and  will appear on the handset when you have new flashing messages.

After you have listened to all new flashing messages, the indicator on the handset turns off automatically. Use the clear voicemail feature when the telephone indicates that there is new voicemail but actually there is none (for example, when you have accessed your voicemail while away from home). Clearing the flashing message indication only turns off the indicators, it does not delete your messages. As long as you have new flashing messages, service provider will continue to send the signal to turn on the indicators.

#### 7.6.1.1 Turn off the new voicemail indicator

1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select CLR VOICEMAIL.
3. Press . The display shows TURN OFF INDICATOR? PRESS OK TO CONFIRM.
4. Press  to confirm.



Note:



Your telephone service provider may alert you to new messages with a stutter (broken) dial tone. Contact your service provider for details.

## **7.7 Call Waiting**

Call Waiting tells you if a new caller is trying to contact you when you are already on the phone. A network tone alerts you to the new caller, so you can answer your second incoming home line call by putting the first home caller on hold.



### **7.7.1 Call waiting on the home line**

If you subscribe to call waiting service with your telephone service provider, you hear a beep if someone calls while you are already on a call.

1. Press  on the handset to put your current call on hold and take the new call.
2. Press  on the handset at any time to switch back and forth between calls.

### **7.7.2 Call waiting on the mobile line**



If you subscribe to call waiting service with your mobile phone service provider, you hear a beep if someone calls while you are already on a call.


















1. Press  on the handset to put your current call on hold and take the new call.
2. Press  on the handset at any time to switch back and forth between calls.

## 8. PHONE SETTINGS

### 8.1 Handset settings


















#### 8.1.1 Handset ringer volume

Using this menu, you can set the ringer volume level (1-6), or turn the ringer off. When the ringer is turned off, the  icon flashes on the handset screen. When both home and mobile ringer are turned off, the  will steady on the handset screen. You can select the ringer volume for the incoming home and mobile calls.

1. Press  then  /  /  to select AUDIO.
2. Press  then  /  /  to select RINGER VOLUME.
3. Press  then  /  /  to select HOME, MOBILE 1, MOBILE 2 or HOME & MOBILE.
4. Press  to confirm. Then  /  /  to browse each volume level. A sample of each ringer volume plays as you scroll through the choices.
5. Press  to save.

#### 8.1.2 Ringer tone

You can select different ringer tones for home and mobile line calls.











1. Press  then  /  /  to select AUDIO.
2. Press  then  /  /  to select RINGER TONE.
3. Press  then  /  /  to select HOME, MOBILE 1, MOBILE 2.
4. Press  to confirm. Then press  /  /  to browse each ringer tone. A sample of each ringer tone plays as you scroll through the choices.
5. Press  to save.

Note:

If you turn off the ringer volume, you do not hear ringer tone samples.

### 8.1.3 Alert tones (Key tone, Low battery and No coverage)











You can turn on or off the alert tones of key press, battery low and out of range.

1. In standby mode, press  then  /  to select AUDIO.
2. Press  then  /  to select KEY TONE, LOW BATTERY or NO COVERAGE.
3. Press  then  /  to select ON or OFF.
4. Press  to confirm.














### 8.1.4 Set date and time

If you have subscribed to Caller ID service, the date and time is set automatically for all handsets when you receive your first call. The date and time is recorded with each answering machine message you receive. If you have not subscribed to Caller ID service, you can set the date and time manually.












#### 8.1.4.1 Date format

1. In standby mode, press  then  /  to select SETTINGS.
2. Press  then  /  to select DATE FORMAT.
3. Press  then  /  to select date format DD/MM/YY or MM/DD/YY.
4. Press  to save.














### 8.1.4.2 Time format



1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select TIME FORMAT.
3. Press  then  /  /  to select date format 12 - HOUR or 24 - HOUR.
4. Press  to save.

### 8.1.4.3 Set date and time manually










1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select SET DATE/TIME.
3. Press  then use the keypad to enter the date according to DD/MM/YY or MM/DD/YY format.
4. Press  then use the keypad to enter the time according to 12-HOUR or 24-HOUR format.
5. Press  to save the settings.

### 8.1.5 Auto answer

1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select AUTO ANSWER.
3. Press  then  /  /  to select ON or OFF.
4. Press  to confirm.

Note:  
As long as you have auto answer set to ON you can answer a home line call by lifting the handset off the base.  
If you have switched auto answer off, you will need to press  or  when you lift up the handset. The default setting of Auto Answer is ON.











### 8.1.6 Handset reset

1. In standby mode, press  then  /  to select SETTINGS.
2. Press  then  /  to select RESET.
3. Press  then use the keypad to enter 4-digit PIN (the default 4-digit PIN is 0000).
4. Press . The display shows RESET TO DEFAULT SETTINGS?.
5. Press  to confirm.

## 8.2 Base settings














### 8.2.1 Set dial mode

The default dialing mode is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.












1. In standby mode, press  then  /  to select SETTINGS.
2. Press  then  /  to select DIAL MODE.
3. Press  then  /  to select the dial mode from TONE and PULSE.
4. Press  to confirm.

### 8.2.2 Set the flash time

The default flash time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select FLASH TIME.
3. Press  then  /  /  to select the flash time from 80 MS, 100 MS, 120 MS, 180 MS, 200 MS, 250 MS, 300 MS and 600 MS.
4. Press  to save.

### 8.2.3 Change system PIN

1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select SYSTEM PIN.
3. Press  then use the keypad to enter old 4-digit PIN (the default 4-digit PIN is 0000).
4. Press  then use the keypad to enter new 4-digit PIN.
5. Repeat step 4 to enter the new 4-digit PIN again.
6. Press  to confirm.

## 9. ANSWERING MACHINE

The answering machine records unanswered calls when it is activated. It can store up to 99 messages within the maximum recording time of 14 minutes. Total recording time includes all voice prompts, outgoing messages and incoming call messages.

You can switch the answering machine On or Off. When it is On, select between Answer & Record mode or Answer Only mode.

The Answer & Record mode allows a caller to leave a message, and is set when Answer & Record is selected.

The Answer Only mode does not allow a caller to leave a message, and is set when Answer Only is selected.

The answering machine is supplied with pre-recorded announcements for Answer & Record mode and Answer Only mode, but you can record your own personal announcements if you wish.

When the answering machine is On, it will answer after a set number of rings (the default setting is 6 Rings).

When the answering machine is Off, or if the memory is full, it will answer after 10 rings, which allows remote access if required.

Note:











Mobile line call will not be answered by the answering machine. It will be answered by your mobile phone's voice mail if available.

### 9.1 Using the Answering machine from the handset














#### 9.1.1 Switch the answering machine on/ off

The answering system must be turned on to answer and record messages.









When the answering system is turned on, the  light on the telephone base will be on and  icon will display on the handset.

1. In standby mode, press  then  /  to select ANSWERING SYS.
2. Press  then  /  to select ANSWER ON/OFF.
3. Press  then  /  to select ON or OFF.
4. Press  to confirm.

### 9.1.2 Play Messages

1. In standby mode, press  then  /  to select PLAY MESSAGES.
2. Press  to play messages. If new and old messages exist in answering machine, you should press  /  to select PLAY NEW MSGS or PLAY OLD MSGS. Options below during playback.
  - Press  /  to adjust the speaker volume.
  - Press  to skip to the next message.
  - Press  to repeat the message currently playing. Press  twice to listen to the previous message.
  - Press  to delete the current message. The system advances to the next message.
  - Press  to stop and revert to the previous level.

### 9.1.3 Delete all old messages

1. In standby mode, press  then  /  to select ANSWERING SYS.
2. Press  then  /  to select DELETE ALL OLD.
3. Press . The display shows DELETE ALL OLD MESSAGES? PRESS OK TO CONFIRM.
4. Press  to confirm.













Note:

You can only delete old messages, which are messages you have played.

### 9.1.4 Record and play memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset. Playback and delete them in the same way as incoming messages.

#### 9.1.4.1 Record a memo

1. In standby mode, press  then  /  /  to select ANSWERING SYS.
2. Press  then  /  /  to select RECORD MEMO.
3. Press  to start recording after the system announcement and a "beep" sound is heard.
4. Press  when you finish recording. The recorded memo plays automatically, and then handset returns to the previous screen









#### 9.1.4.2 Play a memo











Play memos the same way as messages. See Play Messages on page 52.

### 9.1.5 Announcement

















The announcement is the message a caller first hears when the answering machine answers their call. There are two pre-recorded announcement messages to choose from or you can record your own.

#### 9.1.5.1 Record your own announcement

1. In standby mode, press  and then  /  /  to select ANSWERING SYS.
2. Press  and then  /  /  to select ANNOUNCEMENT.


3. Press  then  /  /  to select RECORD.
4. Press  then  /  /  to select ANSWER & RECORD or ANSWER ONLY.
5. Press  to record your announcement message.
6. Press  to save your recorded message and play automatically.

### 9.1.5.2 Play your announcement

1. In standby mode, press  then  /  /  to select ANSWERING SYS.
2. Press  then  /  to select ANNOUNCEMENT.
3. Press  then  /  /  to select PLAY.
4. Press  then  /  /  to select ANSWER & RECORD or ANSWER ONLY.
5. Press . The recorded announcement message is playing.

### 9.1.5.3 Delete your announcement

You can delete the recorded announcement message to set the default announcement message back through your handset as below.

1. Follow the steps from 1 to 5 in section 9.1.5.2.
2. Press  to delete the recorded announcement. And the announcement message will be reset to default.














## 9.1.6 Answer machine settings

### 9.1.6.1 Set the answer mode














You can set answer mode to choose which outgoing message you want played to callers.

**ANSWER & RECORD** -- The pre-set Answer & Record outgoing message, which allows your caller to leave a message.

**ANSWER ONLY** -- The pre-set Answer Only outgoing message, where callers hear an announcement but cannot leave a message.

1. In standby mode, press  and then  /  to select ANSWERING SYS.
2. Press  then  /  to select ANS SYS SETUP.
3. Press  then  /  to select ANSWER MODE.
4. Press  then  /  to select ANSWER & RECORD or ANSWER ONLY.
5. Press  to confirm


















### 9.1.6.2 Set the answer delay

1. In standby mode, press  and then  /  to select ANSWERING SYS.
2. Press  then  /  to select ANS SYS SETUP.
3. Press  then  /  to select # OF RINGS.
4. Press  then  /  to select from 2 RINGS, 4 RINGS, 6 RINGS, 8 RINGS or TIME SAVER.
5. Press  to confirm.



Note:

If Time saver setting is selected, the answering machine will pick up after two rings if there are new messages and after six rings if there are no messages.


















### 9.1.6.3 Set recording time of incoming message

1. In standby mode, press  and then  /  /  to select ANSWERING SYS.
2. Press  then  /  /  to select ANS SYS SETUP.
3. Press  then  /  /  to select RECORDING TIME.
4. Press  then  /  /  to select recording time from 30 SECONDS, 60 SECONDS, 120 SECONDS and UNLIMITED.
5. Press  to confirm.

### 9.1.7 Call screening


















The call screening feature lets you listen at the telephone base to a caller leaving a message. While monitoring an incoming message, you can answer the call by pressing  or  on the handset.

#### 9.1.7.1 Turn Call Screening on / off

1. In standby mode, press  then  /  /  to select ANSWERING SYS.
2. Press  then  /  /  to select ANS SYS SETUP.
3. Press  then  /  /  to select CALL SCREENING.
4. Press  then  /  /  to select ON or OFF.
5. Press  to confirm.

### 9.1.8 Turn the message alert on/off

















When the message alert tone is set to ON, the telephone base beeps about every 10 seconds to alert you of new messages. The tone stops when all new messages have been reviewed.

1. In standby mode, press  then  /  /  to select ANSWERING SYS.
2. Press  then  /  /  to select ANS SYS SETUP.
3. Press  then  /  /  to select MSG ALERT TONE.
4. Press  then  /  /  to select ON or OFF.
5. Press  to confirm.

### 9.1.9 Remote access





Remote access allows you to operate your answering machine and listen to your messages by calling your phone from another phone.

#### 9.1.9.1 Set the remote access /change remote access code


1. In standby mode, press  then  /  /  to select ANSWERING SYS.
2. Press  then  /  /  to select ANS SYS SETUP.
3. Press  then  /  /  to select REMOTE ACCESS.
4. Press  then  /  /  to select ON or OFF.

5. Press  to confirm.

If you set the remote access ON:

- Press  . Use the keypad to enter the old 4-digit PIN (the default 4-digit PIN is 0000).
- Press  . Use the keypad to enter the new 4-digit PIN.
- Press  to enter the new 4-digit PIN again.
- Press  to confirm.


### 9.1.9.2 Access your answering system remotely

1. Dial your phone number, when you hear your outgoing message, press  and then enter your 4 -digit Remote Access PIN when outgoing message is still playing.
2. If you enter the incorrect PIN code for 3 times, your phone will hang up automatically.
3. When you have accessed your phone, you can use the keypad to operate your answering machine.  
Press the keys below to perform the following functions:



Keys	Description	
	During Message Playback	Message is not playing
1		Play the remote access menu
2	Stop playing messages	Play messages
4	Press once to repeat playing the current message from the beginning. Press twice to skip backward to the previous message.	
5	Delete the current message	
6	Skip forward	
7		Turn on the answering machine.
9		Turn off the answering machine.

## 9.2 Using the answering machine at the base

### 9.2.1 Switch on/off










Press  to turn the answering system on or off. The light behind the key will be on when answering system is turned on.

### 9.2.2 Call screening


You can listen at the telephone base to a caller leaving a message. If you want to temporarily turn off the call screening feature during the message recording, Press / on the base.

### 9.2.3 Play Messages

If you have new messages, the telephone plays only the new messages (oldest first). If there are no new messages, the telephone plays back all messages (oldest first).

1. Press /.
2. During message playback, press below keys to perform the following functions:
  - /: Press to stop playing messages or resume playback.
  - : Press once to replay current message from the beginning. Press twice to playback the previous message.
  - : Skip to play the next message.
  - : Delete the current message.
  - : Increase the speaker volume.
  - : Decrease the speaker volume.

### 9.2.4 Delete all old messages











In idle mode, press and hold  on the base, all previously heard messages will be erased.

## 10. ADDITIONAL HANDSETS (MULTI HANDSET PACKS ONLY)

If you have purchased a multi handset pack, you are able to make internal calls, transfer external calls from one handset to another and use the conference call option.






### 10.1 Call another handset

You can make internal calls between two handsets.

1. Press  then  /  /  to select INTERCOM.
2. Press . If you have only one other handset, it will ring.
3. If you have extra handsets, your handset displays INTERCOM TO: and a list of registered handsets. Press  /  /  to select the handset you want to call. Press  to call your selected handset.
4. Press  on the called handset.

### 10.2 Answer an incoming call (Home and Mobile) during an intercom call












When you receive an incoming home or mobile line call during an intercom call, there is an alert tone and INCOMING CALL temporarily appears on screens. The telephone base and all other handsets ring.

1. Press  to end the intercom call then press  to answer the home line call.  
**OR**  
Press  to end the intercom call then press  to answer the mobile line call.
2. Press  to end the intercom call without answering the incoming home or mobile line call. The telephone continues to ring.








### 10.3 Transfer a home or mobile line call

During external home or mobile line call, you can transfer the external home or mobile line call to another handset or headset registered to the base.






1. Press  then  /  /  to select INTERCOM.
2. Press . If you have only one other handset, it will ring. If you have extra handsets, your handset displays INTERCOM TO: and a list of registered handsets. Press  /  /  to select the handset you want to call. Press  to call your selected handset.
3. Press  on the called handset.
4. Press  on the calling handset to transfer external call to called handset.

### 10.4 Switch between intercom call and external home or mobile line call

1. Follow steps 1 to 3 in section Transfer a home or mobile line call on page 61.
2. Press  then  /  /  on the calling handset to select BROKERING.
3. Press  to switch between the intercom call and external home or mobile line call.

### 10.5 3-Way conference home or mobile line call



You can hold a 3-way conference home or mobile line call between 2 internal callers and 1 external caller. No subscription is required.

1. Follow steps 1 to 3 in section Transfer a home or mobile line call on page 61.
2. Press  then  /  /  on the calling handset to select CONFERENCE.
3. Press  to setup conference call.






## 10.6 Conference home and mobile line calls

When you have calls established on the home and mobile lines, you can create a 3-way conference.

### To conference both home and mobile line calls:

1. Press .
2. Press   /  to select CONF. HOME/CONF. MOBILE (whichever is applicable).
3. Press .

### To select an option while on a conference call:

1. Press .
2. Press   /  to select one of the following options:
  - END HOME CALL
  - END MOBILE CALL
3. Press .










### To end a conference call:

Press  or put the handset back in the telephone base or charger.

## 10.7 Using the home and mobile lines together

- You can be on two different calls using the mobile line and home line at the same time using two handsets.
- You cannot be on a call using the mobile line and a Bluetooth headset via the home line at the same time. These are both Bluetooth devices and only one can be used at a time.
- If you are on a call using the mobile line, you cannot join the call using your paired mobile phone. However, you can join the call using another DS6321 handset. Your mobile phone is being used for the phone call so only features that are normally available during a call can be used.

## 10.8 De-register a handset

1. In standby mode, press  then  to select SETTINGS.
2. Press  then  to select DE-REGISTER.
3. Press  then enter the system PIN. (Default is 0000.)
4. Press  then  to select the desired handset.
5. Press . The display will show DE-REGISTER?.
6. Press  to confirm. Display will show DE-REGISTERED if it is successful.












Note:

You cannot de-register the handset that you are currently using.

You cannot de-register a handset if any other system handset is in use.

## 10.9 Register an additional handset

Your additional handset(s) will come pre-registered but should you need to register a handset, follow these steps.

1. In standby mode, press  then  /  /  to select SETTINGS.
2. Press  then  /  /  to select REGISTER.
3. Press  then enter the system PIN. (Default is 0000.)
4. Press . Then the display will show PRESS AND HOLD PAGE BUTTON.
5. Press and hold  on the base. The handset display will show REGISTERING.... The handset will return to standby mode if registration is successful.

### Note:

If the base is found and the PIN is correct, an unused handset number will be assigned automatically.

If the PIN is incorrect, "INCORRECT PIN!" will display with an error tone, you will need to re-enter the correct PIN. If the base is not found, "NO BASE FOUND" will display.

# 11. DEFAULT SETTINGS

Default settings of phone	
Items	Default Values
<b><i>Answering Machine</i></b>	
Answer On / Off	On
Answer Mode	Answer & record
Answer Delay	6 rings
Recording Time	120 seconds
Call Screening On / Off ( Base)	On
Remote Access On / Off	On
Remote Access PIN	0000
Msg alert tone On /Off	On
<b><i>Sound</i></b>	
Home Type (External /Internal) Tone	Tone 1
Mobile 1 Tone	Tone 2
Mobile 2 Tone	Tone 3
Ringer volume (Mobile1, Mobile 2, Home, Home & Mobile)	Volume 4

**Settings**

Time Format	24-Hour
Date Format	DD/MM/YY
Auto Answer	On
Key Tone	On
Dial mode	Tone
Flash Time	600 ms
System PIN	0000

## 12. HELP

### **I cannot pair my mobile phone to the telephone base**

- Make sure the Bluetooth function of your Bluetooth enabled mobile phone is turned on. See your mobile phone User Manual for more information.
- Make sure the cordless handset, corded base and mobile phone are located near each other.
- Remove the DS6321 from your mobile phone's Bluetooth device history list (see your mobile phone User Manual for more information).
- Carefully follow the pairing instructions in the User Manual, making sure that your mobile phone is not connected to any other Bluetooth device(s).
- Turn off your mobile phone, and then turn it on again.
- Reset the telephone base. Unplug the unit's electrical power. Wait for approximately 15 seconds, and then plug it back in. Repeat the above suggestions

### **I cannot pair my Bluetooth headset to the telephone**

- Make sure that your Bluetooth headset is in discoverable mode when pairing with the DS6321. See the User Manual of your headset for more information on how to set your headset to discoverable mode.
- Carefully follow the pairing instructions on page 15 and make sure that your headset is not connected to any other Bluetooth device.
- Reset the telephone base. Unplug power adaptor from the base unit. Wait for approximately 15 seconds, then plug it back in. Repeat the above suggestions.

### **Phone does not work**

- Have you installed the battery pack correctly? See page 4.
- Check that the mains power is correctly connected.

**No dial tone**

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is switched on at the power point.
- Only use the telephone cord supplied with the phone.
- The telephone line cord might be malfunctioning. Install a new telephone line cord.
- Move the handset closer to the telephone base. It might be out of range.
- Disconnect the telephone base from the telephone wall socket and connect a different telephone. If there is no dial tone on this telephone either, the problem is in your wiring or local service. Contact your local telephone company.

**Cannot dial out or receive calls**

- Check that the mains power is correctly connected.
- The battery may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the battery pack and mains power for 10 minutes, then reconnect and try again.

**You have a dial tone, but the phone will not dial out**

- If you are connected to a PABX, check whether you need to dial an access code.

**Handset does not ring**

- The ringer volume may be switched off. See page 46.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base. See page 64.

**No display**

- The battery pack may be flat, dead or incorrectly inserted.
- Recharge or replace the battery pack



### **❖ icon does not appear to be filling**

- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.
- If the above measures do not correct the problem, replace the battery pack.

### **You hear the busy tone when you press**

- Make sure the handset is in range of the base.
- Another handset registered to your DS6321 base may be on the line.

### **Answering machine does not record any messages**

- Make sure the answering machine is switched on. See page 51.
- The memory may be full, please delete some old messages to free up space. See page 52.
- Make sure answering machine is set to ANSWER & RECORD mode.

### **Answering machine messages have the wrong date and time**

- Have you manually set the date and time? See page 47.

### **Cannot access your messages from another phone**

- Have you changed the remote access security PIN code? See page 57. Always keep a note of the new PIN code in a safe place.
- Has remote access been disabled? To enable remote access, see page 57.
- Make sure you are calling from a touch-tone telephone. When dialing a number, there should be tones. If there are clicks, then it is not a touch-tone telephone and cannot activate the answering machine.
- The answering machine might not detect the remote access code when your announcement is playing. Wait until the announcement is over before entering the code.
- There might be interference on the telephone line you are using. Press the dial pad keys firmly when dialing.

**No Caller number/name displayed**

- Have you subscribed to Caller ID service? See page 41.
- The caller may have blocked their number.
- An exact name/number match was not found in your phonebook. Check that you have stored the complete number including area code.
- The caller might not be calling from an area which supports Caller ID.
- Both you and the caller's telephone companies must use equipment compatible with the Caller ID service.
- The Caller ID information shows after the first or second ring.

**Base unit does not ring, but the lights are on**

- Have you connected the telephone line correctly?
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket.

**Buzzing noise on my phone or on other electrical equipment nearby**

- Sometimes your DS6321 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your DS6321 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.
- If you have an ADSL internet service ensure correct filters are installed to prevent interference.

Please contact the technical support of the network provider for further information.

This telephone is not equipped with a grounding function! Therefore some of the functions may be limited when used in PBX systems.

For technical support, please call VTech Technical Inquiry Hotline Tel: 852-2667 7433.

# 13. TECHNICAL SPECIFICATIONS

Basic Information	
Dimensions	Handset: L163.8 X W46 X H29.8 mm Base: L67.9 X W155 X H102.5 mm
Weight	Handset: 126g Base: 231g
Power consumption	Base: 22.5dBm
Valid range	Indoor: 50m Outdoor: 300m
Handset Operating Time	Standby time: 170 Hours Talk time: 10 Hours
RF Parameter	
Transmission Power	Base: 22.5dBm Handset: 21.5dBm
Frequency	1.880MHz~1.900MHz
Number of Channels	10 Channels
Supply Power	
Base	DC6V / 600mA
Handset	2.4V / 550mA

## **Customer Service Centre**

Suite 1601, Lever Tech Centre, 69-71 King Yip Street,  
Kwun Tong, Kowloon, Hong Kong.

Customer Service Hotline: (852) 2666 5558

Technical Inquiry Hotline: (852) 2667 7433